

In this issue:

- Construction Heat Today and in the Future
- Coming Soon—the Enbridge Gas Builder Webinar Series
- Watch for the 2020 Builder Satisfaction Survey
- **Developer's News:** A guide to your next development and new Multi-Unit Buildings (MUB) gas pressure supply standard

Fall 2020



Construction heat today and in the future

As furnace manufacturers have incorporated construction use instructions for their appliances, the TSSA is no longer acknowledging the need for the finishing heat process. Enbridge Gas will be discontinuing the use of finishing heat forms and will no longer be providing them for builders or heating contractors.

Other than discontinuing finishing heat forms, all other construction heat processes will be business as usual within the former Union Gas and Enbridge Gas areas.

Coming next year – October 2021

As Enbridge Gas integrates processes and harmonizes the online attachment system, we'll be launching a new 2021 construction heat process. Over this winter season, we'll be requesting input and feedback from our builder and HVAC stakeholders and supporting associations. This will allow us to understand and address any potential impacts of the new process. Stay tuned for upcoming webinars associated with the program as new details are announced.

Quick facts:

Former Enbridge Gas Distribution Franchise

- Finishing heat forms are no longer required, as furnace manufacturers have approved the use of construction heat.
- Builder is responsible for ensuring a TSSA-registered heating contractor performs setup and operation (commissioning) of the furnace used for construction heat prior to the initial use/installation inspection.

- Builder is responsible for requesting meter unlock/activation for new construction heat inspections through buildwithgas.com.

Former Union Gas Franchise

- Finishing heat forms are no longer required, as furnace manufacturers have approved the use of construction heat.
- Builder is responsible for ensuring the Construction Use—Furnace Installer Validation Form is completed by a TSSA-registered heating contractor and affixed to the furnace prior to the initial use/installation inspection.
- Builder is responsible for ensuring a TSSA-registered heating contractor performs startup, setup and operation (commissioning) of the furnace used for construction heat.
- Builder or heating contractor can request construction heat through the [Union Gas website](https://uniongas.ca).

Reminder: Appliance commissioning

Remember to make arrangements for final verification of setup, commissioning and proper operation of all natural gas appliances. Enbridge Gas is not responsible for final setup/commissioning of appliances. Commission all appliances upon installation but **only** the furnace can be left on as part of using construction heat (with the *Construction Use—Furnace Installer Validation Form*, as applicable).

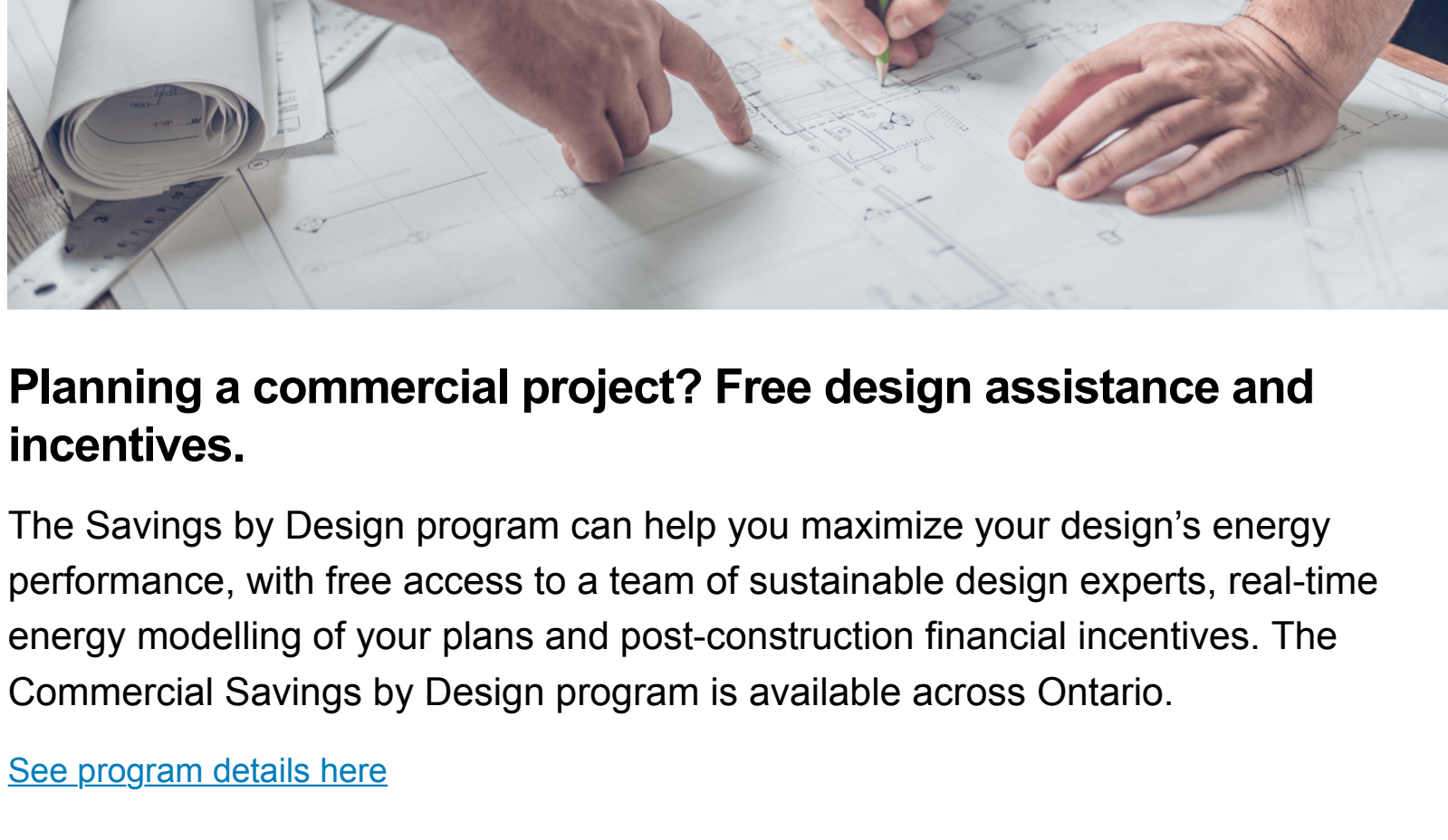
Porch-mounted meters—plan placement ahead of time to avoid disappointment later

With residential densification, meter placement can be a challenge. Discuss meter placement during the planning process as part of your service application to understand your options. Porch-mounted meters are easily damaged and detract from the visual appeal of the home. Review the details on alcove placements and end meter banking to avoid the need for a porch-mounted meter.

The Combi-Unit results are in!

Are you interested in the outcome of our recent **Combi-Unit Pilot Program**? Check out the results of the trial to see how your fellow builders feel about the product.

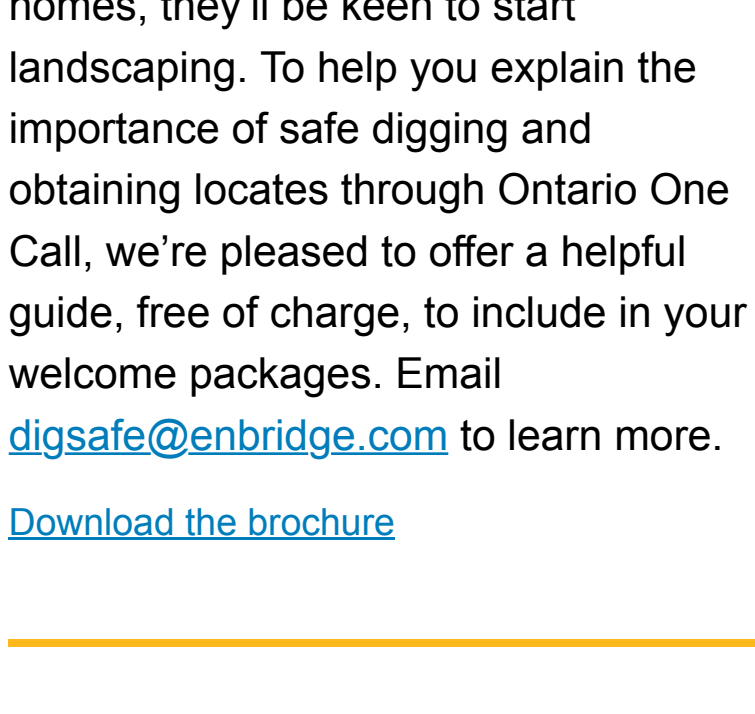
[See the summary](#)



Planning a commercial project? Free design assistance and incentives.

The Savings by Design program can help you maximize your design's energy performance, with free access to a team of sustainable design experts, real-time energy modelling of your plans and post-construction financial incentives. The Commercial Savings by Design program is available across Ontario.

[See program details here](#)



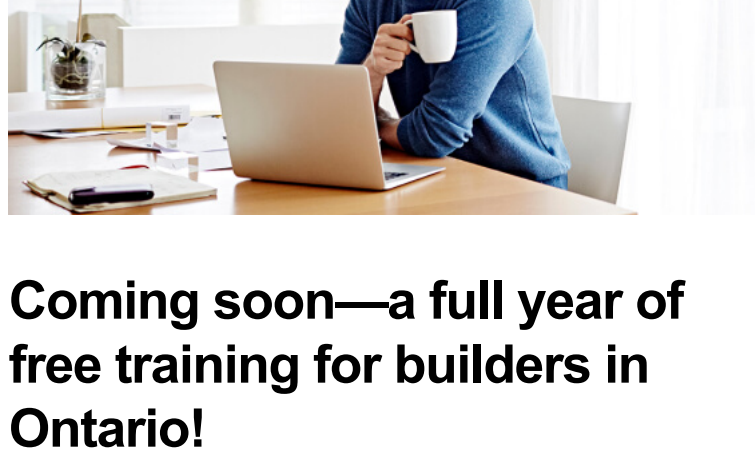
Homebuyers moving in? Remind them to dig safe.

Once buyers move in to their new homes, they'll be keen to start landscaping. To help you explain the importance of safe digging and obtaining locates through Ontario One Call, we're pleased to offer a helpful guide, free of charge, to include in your welcome packages. Email digsafe@enbridge.com to learn more.

[Download the brochure](#)

Carbon monoxide alarms for new builds—remove the red tape!

CO alarms on new build homes have a red warning tape that indicates to the new homeowner that the CO alarm was protected during the painting process. In many cases, however, the homeowner has not been made aware that the tape needs to be removed for the CO alarm to detect carbon monoxide in the home.



Coming soon—a full year of free training for builders in Ontario!

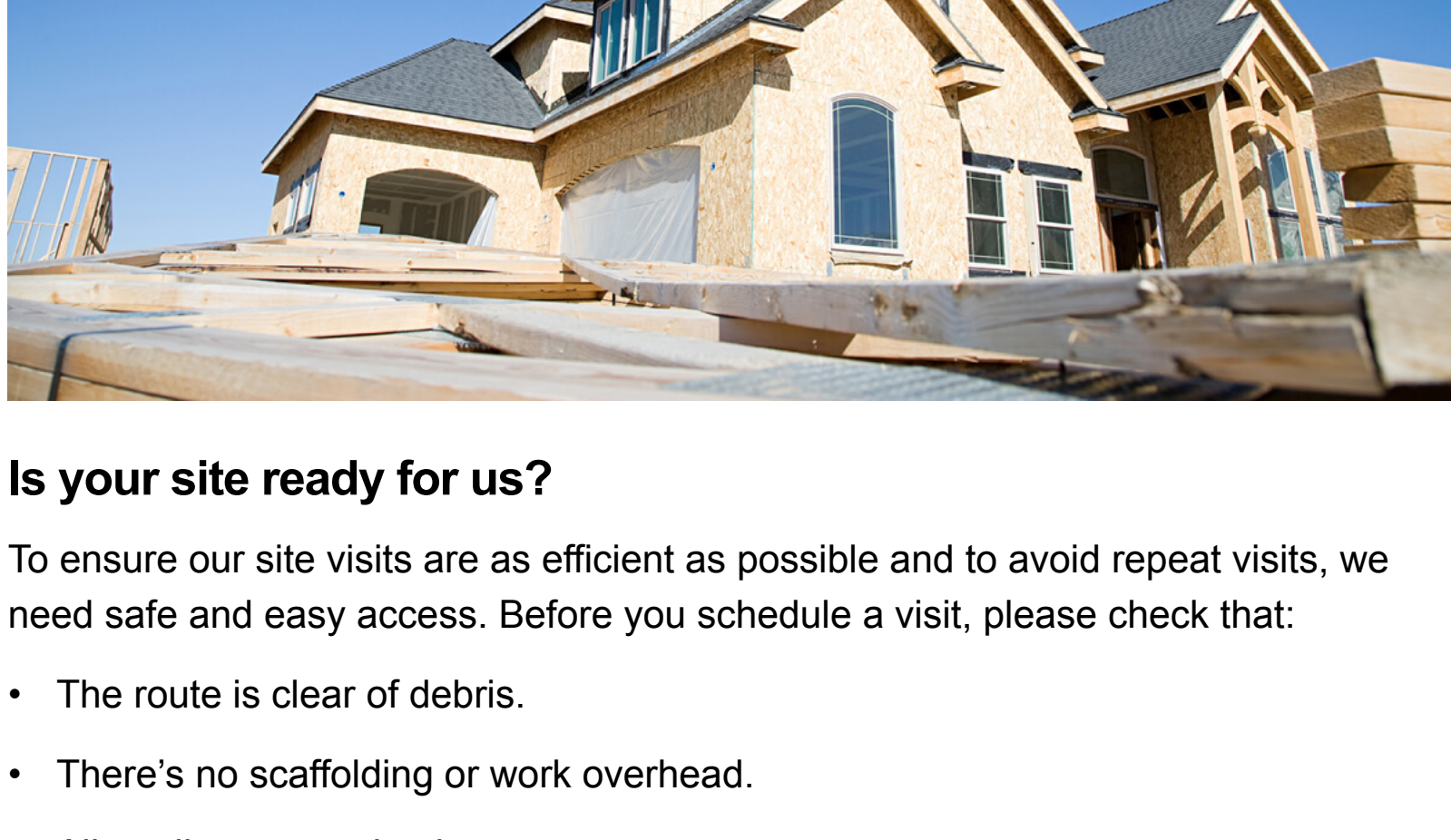
Watch for Save the Dates for the New Enbridge Gas Builder Webinar series, a full year of opportunities to learn from the experts on topics that can improve your business and take your brand to the next level.



Building in the North? Remember that winter construction dates apply!

Get your service requests in prior to Sept. 30, 2020, to avoid disappointment and delays.

[Find dates](#)



Is your site ready for us?

To ensure our site visits are as efficient as possible and to avoid repeat visits, we need safe and easy access. Before you schedule a visit, please check that:

- The route is clear of debris.
- There's no scaffolding or work overhead.
- All appliances are in place.
- Electricity is installed and energized.

Watch for the 2020 builder satisfaction survey

We recognize that businesses such as yours are in a key position to influence the energy choices of your customers, and as a partner in the homebuilder and HVAC communities, we want to ensure we're providing a positive customer experience for your business.

To help us understand your satisfaction with the services we provide, we offer a satisfaction measurement survey. Your input is vital as we look at ways of improving the process of obtaining natural gas service. The survey will be arriving in your inbox in September, sent from marketresearch@enbridge.com.

We would greatly appreciate your participation in this survey. Your continued involvement and input will enable us to consider your needs as we strive to improve service quality going forward. Thank you in advance for your time and your feedback.

NEW! Developer news

Welcome to the new section of our newsletter that has information to help you get your next development serviced without delays.

Step-by-step guide to new condo requests from developers (former Enbridge Gas Distribution Franchise)

- Call the Customer Connections Contact Centre at [1-888-427-8888](tel:1-888-427-8888) to start your request.
- An application will be sent to you via email as well as any additional paperwork to be completed.
- The Customer Connections Contact Centre will notify the appropriate region about your request.

As part of the application process, please send the following documents. **Address must be visible on all documentation:**

1. Signed and completed application.
2. Station Agreements.
3. A hard copy of the scaled mechanical site plan.*
4. A hard copy of the architectural ground floor plan showing the proposed metering station and service location. **(Developer/Builder to highlight this in yellow)**
5. A PDF of the above (#3 & #4).
6. An elevation drawing surrounding the metering station.
7. A gas riser schematic.

*Acceptable AutoCAD Versions – AutoCAD 2012 and older or AutoCAD 2013/2014 with the Real DWG 2014 update.

New Multi-Unit Buildings (MUB) gas pressure supply standard

For condominiums or apartment buildings, Enbridge Gas has a new gas supply pressure standard (gas standard). Your MUB development will receive the following gas supply pressures:

- Where there is residential in-suite gas-appliance use, one station will supply 2 psig to the entire building.
- Where **no** residential in-suite gas appliances exist, one station will supply 5 psig to the entire building.

Note: No future branching of 5 psig piping for retail spaces, gas appliances associated with residential/penthouse units or any adjacent buildings is permitted.

- The availability of a 7" water column as a MUB supply pressure will continue upon request.

Enbridge Gas can complete the design, construction and maintenance of the MUB gas system from the Enbridge Gas Station to an Enbridge Gas meter for each suite or unit.

Your Enbridge Gas new residential construction team

Don't forget to contact your Residential New Construction team member with any questions you may have. We are always here to assist as your energy provider of choice!

[Find out more about the team](#)