

Recall Date: November 8, 2012

Recall Number: 13-033

Fireplaces and Inserts Recalled by Monessen Hearth Systems Due to Risk of Fire

Consumers should stop using this product, which is being recalled voluntarily, unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Recall Summary

Name of product: Signature Command™ (electronically) Controlled Direct and B-Vent Gas Fireplaces and Inserts

Hazard: A control component in the fireplaces and inserts can prevent the unit from lighting though gas continues to flow, posing a fire hazard.

Remedy: Repair.

Consumer Contact: Monessen Hearth Systems; toll-free at (877) 406-9180, from 8 a.m. to 5 p.m. ET Monday through Friday, or website www.mhsc.com and click on “Recall Notice: Signature Command Defect” for more information.

Recall Details

Units: About 15,000

Description: This recall involves electronically controlled Majestic, Monessen and Vermont Castings direct-vent and B-vent gas fireplaces and inserts. Models included in the recall have serial numbers range from 11-X-027322 to 11-X-031501; 12-X-000275 to 12-X-015206, 11-P-032597 to 11-P-059389; and 12-P-000202 to 12-P-037583. The first two digits represent the year of manufacture, the letter represents the facility and the last six digits are sequential numbers, randomly selected. The serial number is printed on a rating plate, affixed to a cable inside the lower or side control door.

Incidents/Injuries: None reported.

Remedy: Consumers should immediately stop using and turn off the fireplace using the master control switch on the command center which is located inside the control door. Consumers should contact Monessen Hearth Systems Company to arrange a free repair.

Sold at: Hearth dealers and distributors nationwide between October 2011 and October 2012 for between \$1,030 and \$8,160.

Manufacturer: Monessen Hearth Systems Co., of Paris, Ky.

Manufactured in: United States and Mexico

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on SaferProducts.gov.

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products—such as toys, cribs, power tools, cigarette lighters, and household chemicals—contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: SaferProducts.gov, call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing and speech impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to www.cpsc.gov/cpsclist.aspx.

Photos

Photos will display in a slideshow at the top right of the recall.



Photo 1 Caption:
Majestic Prodigy B Vent



Photo 2 Caption:
Monessen BDV Direct Vent Fireplace



Photo 3 Caption:
Vermont Castings Aura Direct Vent Fireplace

Right Rail:

Box #1 (This box does not change):

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Box #2 (This box does not change):

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: [View CPSC contacts for specific areas of expertise](#)

Box #3: (This box does not change):

Stay Connected

CPSC Social Media icons

Box #4: (This box does not change):

Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

[Please Tell Us About Your Experience](#)

In the future, CPSC plans to add automated safety tips and safety resource boxes to all recalls based on the high-level product category that this product falls in. Examples of high-level product categories are Toys, Baby Products, Sports Equipment, etc.

