

# Your Safety and Our Regulatory Responsibility

In compliance with the Technical Standards and Safety Act and its Regulations, a warning tag has been applied to your gas appliance or related work.

## Warning Tag Category “A” – Appliance or Work is an Immediate Hazard

When a certified gas technician finds that an appliance or work is in an unacceptable condition that constitutes an immediate hazardous situation, he or she must immediately shut off the supply of gas to the appliance or work, complete this tag, affix it to the appliance or work, and send a copy so that Enbridge Gas Distribution receives it within 14 days.

This tag serves as notice that the appliance or work to which it is affixed must not be used or operated until the noted unsafe conditions have been corrected and the appliance or work is compliant with all safety regulations.

Appliances can only be re-activated by a certified gas technician after he/she is satisfied the unsafe conditions have been corrected and the appliance or work is compliant with all safety regulations. It is your responsibility to ensure corrections are made by a certified gas technician. Please consult your telephone directory or internet to find a certified gas technician (heating contractor) working in your area to correct the unacceptable conditions.

Once corrections are made, the certified gas technician must complete the “Work Completed By” portion of this tag (the “clearance”) and immediately mail it, or scan and e-mail it to Enbridge Gas Distribution (e-mail addresses and mailing address at bottom of this form).

This portion of the tag must clearly show the name of the certified gas technician that corrected the condition, their signature, address, phone number, and certificate number. Enbridge is required to inspect the appliance or work that was tagged if this information is missing or unclear and a service charge may be levied against you for this activity.

If you have any questions, please contact Enbridge Gas Distribution toll free, at 1-877-362-7434.

## Warning Tag Category “B” – Appliance or Work Does NOT Constitute an Immediate Hazard

When a certified gas technician finds that an appliance or work is in an unacceptable condition but does not constitute an immediate hazard, he or she must complete this tag and affix it to the appliance or work, and send a copy so that Enbridge Gas Distribution receives it within 14 days.

This tag serves as notice that the appliance or work to which it is affixed can be used or operated, but that the unacceptable condition must be corrected, and it must be compliant with all safety regulations before the expiry date noted on this tag. It is your responsibility to ensure corrections are made by the expiry date noted on this tag. It is illegal for the tagged appliance to be used beyond the expiry date shown on the tag if the corrections have not been made.

**Enbridge is required to shut off the gas supply to the tagged appliance or work if it does not receive notice that the unacceptable conditions have been corrected by the expiry date (i.e. the “Work Completed By” portion of this tag (the “clearance”). If Enbridge cannot gain access to the appliance or work, Enbridge will shut off the gas supply to the entire premises.**

Appliances can only be re-activated by a certified gas technician after he/she is satisfied the unsafe conditions have been corrected and the appliance or work is compliant with all safety regulations. Please consult your telephone directory or the internet to find a certified gas technician (heating contractor) working in your area to correct the unacceptable conditions.

Once corrections are made, the certified gas technician must complete the “Work Completed By” portion of this tag (the “clearance”) and immediately mail it, or scan and e-mail it to Enbridge Gas Distribution (e-mail addresses and mailing address at bottom of this form). This portion of the tag must be received by Enbridge no less than five (5) business days prior to the expiry date in order to allow for processing. A service charge may be levied against you if Enbridge does not receive the tag within this time.

This portion of the tag must clearly show the name of the certified gas technician that corrected the condition, their signature, address, phone number and certificate number. Enbridge is required to inspect the appliance or equipment that was tagged if this information is missing or unclear and a service charge may be levied against you for this activity.

If you have any questions, please contact Enbridge Gas Distribution toll free, at 1-877-362-7434.

[www.enbridgegas.com](http://www.enbridgegas.com)

# WARNING

Contractor Name, Phone No. & TSSA Registration No.:		Gas Technician's Name & Certificate No.:	
Name:		<input type="checkbox"/> Res.	<input type="checkbox"/> Apt./Suite
		<input type="checkbox"/> Comm.	<input type="checkbox"/> Floor
Street:		Municipality:	Date:
		Home No.:	
Customer's Signature:		Bus. No.:	
		<input type="checkbox"/> <b>A Tag</b>	<input type="checkbox"/> <b>B Tag</b>
		<input type="checkbox"/> Shut off at Meter	
		<input type="checkbox"/> Shut off at Appliance	
Appliance Type, Manufacturer, Brand, Model:		Serial Number:	Meter Number:
<b>WORK COMPLETED BY</b>			
Name (Print):		Gas Technician's Certificate No.:	
Company Name:		Contractor's Business Address:	
Date Completed:	Phone No.:	Signature:	
		Appliance is code compliant	
Description of Condition Corrected:			
A service charge may apply if re-inspection is required. <input type="checkbox"/> TSSA NOTIFIED – DO NOT REPAIR UNTIL NOTIFIED BY TSSA			

# WARNING

<input type="checkbox"/> <b>A</b>	<b>The appliance and/or piping is unsafe</b> – the appliance has been <b>disconnected and capped</b> (or the meter shut off) for the reasons listed below.  <input type="checkbox"/> Shut off at Meter <input type="checkbox"/> Shut off at Appliance
<input type="checkbox"/> <b>B</b>	<b>The appliance and/or piping is safe at this time</b> – however, corrections are required for your protection. To comply with Government Regulations the corrections listed below <b>must be completed within 42 days</b> , or the gas supply will be disconnected and capped (or meter shut off).
<input type="checkbox"/>	<b>TSSA NOTIFIED – DO NOT REPAIR UNTIL NOTIFIED BY TSSA.</b>
<input type="checkbox"/>	I have advised the customer of mailing / scanning / e-mail instructions and that a service charge may apply if <b>Enbridge Gas Distribution</b> must attend to inspect and pick-up the tag.
For instructions on clearing this safety notation please see attached "Your Safety and Our Regulatory Responsibility".	
Code Reference	
Customer's Signature:	Date:

# WARNING

Contractor Name, Phone No. & TSSA Registration No.:		Gas Technician's Name & Certificate No.:	
Name:		<input type="checkbox"/> Res.	<input type="checkbox"/> Apt./Suite
		<input type="checkbox"/> Comm.	<input type="checkbox"/> Floor
Street:		Municipality:	Date:
Customer's Signature:		Home No.:	
		Bus. No.:	
Appliance Type, Manufacturer, Brand, Model:		<input type="checkbox"/> <b>A Tag</b>	
		<input type="checkbox"/> Shut off at Meter <input type="checkbox"/> Shut off at Appliance	
Serial Number:		<input type="checkbox"/> <b>B Tag</b>	
Meter Number:			
<b>WORK COMPLETED BY</b>			
Name (Print):		Gas Technician's Certificate No.:	
Company Name:		Contractor's Business Address:	
Date Completed:	Phone No.:	Signature:	
Description of Condition Corrected:		Appliance is code compliant	
<input type="checkbox"/> TSSA NOTIFIED – DO NOT REPAIR UNTIL NOTIFIED BY TSSA			

TO BE COMPLETED AND SENT TO ENBRIDGE BY CERTIFIED GAS TECHNICIAN

# WARNING

<input type="checkbox"/>	<b>A</b>	<p><b>The appliance and/or piping is unsafe</b> – the appliance has been <b>disconnected and capped</b> (or the meter shut off) for the reasons listed below.</p> <p style="text-align: right;"><input type="checkbox"/> <b>Shut off at Meter</b>   <input type="checkbox"/> <b>Shut off at Appliance</b></p>
<input type="checkbox"/>	<b>B</b>	<p><b>The appliance and/or piping is safe at this time</b> – however, corrections are required for your protection. To comply with Government Regulations the corrections listed below <b>must be completed within 42 days</b>, or the gas supply will be disconnected and capped (or meter shut off).</p>
<input type="checkbox"/>		<b>TSSA NOTIFIED – DO NOT REPAIR UNTIL NOTIFIED BY TSSA.</b>
<input type="checkbox"/>		I have advised the customer of mailing / scanning / e-mail instructions and that a service charge may apply if <b>Enbridge Gas Distribution</b> must attend to inspect and pick-up the tag.

For instructions on clearing this safety notation please see attached "Your Safety and Our Regulatory Responsibility".	Code Reference
Customer's Signature:	Date:

THIS TAG MUST BE ATTACHED TO APPLIANCE

**Greater Toronto Area**

RedTags@enbridge.com

WORK MANAGEMENT CENTRE  
ENBRIDGE GAS DISTRIBUTION  
PO BOX 650 STN A  
SCARBOROUGH ON M1K 5E3

**Ottawa**

WarningTagsArea60@enbridge.com

WORK MANAGEMENT CENTRE  
ENBRIDGE  
400 COVENTRY RD  
OTTAWA ON K1K 2C7

**Niagara**

WarningTags@enbridge.com

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ENBRIDGE GAS DISTRIBUTION  
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